

## Decision Making

Program Title	Program Outcomes
Decision Making Session 1 – Traps To Avoid	<ul style="list-style-type: none"><li>● Case studies based on famous debacles</li><li>● Failure enhancers to avoid</li><li>● Success approaches to pursue</li></ul>
Decision Making Session 2 - Deciding with Ethics	<ul style="list-style-type: none"><li>● Ethics in decision-making</li><li>● Ethics concepts</li><li>● Ethical issues to consider</li><li>● Process for working through ethical dilemma</li></ul>
Decision Making Session 3 - Models and Approaches	<ul style="list-style-type: none"><li>● Dealing with certainty, risk and uncertainty</li><li>● Processes used by individuals and organizations in reaching decisions</li><li>● Differences between advocacy and inquiry</li><li>● Basis for knowledge-based decision-making</li><li>● Requirements for establishing an organizational decision-making framework</li></ul>
Decision Making Session 4 - Working with Decision-makers	<ul style="list-style-type: none"><li>● Different decision-making styles</li><li>● Their communications and information needs</li><li>● Strategies for satisfying them</li></ul>